

Payment FAQs

I have received an invoice, when can I expect payment?

We generate and send invoices on the **1st** of the month, and payments are released on the **5th**. Invoices are available to download via your Everflow dashboard.

I was expecting a higher payout. Am I sharing my tracking link correctly?

Everflow uses industry-leading conversion tracking technology, which is secure, accurate, and does not rely on browser-based tracking (third-party cookies). We, therefore, hold Everflow metrics as our single source of truth.

Most customers sign up to Checkmyfile within minutes of clicking your tracking link; however, some may take days, weeks or occasionally months to load their credit report. This time delay between click and conversion is known as the 'Delta' and is available to view in your Everflow reporting. Conversions must take place within one week of the link being clicked to qualify for commission.

It's also important to note that clicks do not always lead to conversions – we expect partner conversion rates to sit at around 30%.

To learn more about clicks, conversions and your conversion rate, please get in touch with our partnership team.

I have generated conversions but not received an invoice or payment.

There's a payment threshold of £50. If you don't hit the payment threshold, your balance will roll over into the next month and beyond, and will only be settled once the threshold has been reached.

How do I add/update my payment details?

To add your payment details, log in to your Everflow account, click the menu icon in the top left, and navigate to Company Settings > Billing. Click the 'Edit' button, select 'Direct Deposit' and enter / amend your payment details. If your

business is VAT registered, please include the two-digit country code when providing your VAT number, for example: GB12345678.

How do I view/download my invoices?

To access your invoices, log in to your Everflow account, click the menu icon in the top left, and navigate to Company Settings > Invoices.

Check that the filter is set to 'All' to display all available invoices.

Why has a fee been deducted from my invoice total?

There is a £0.75 fee for all transactions to your bank account.



Set up for success

Need support? No problem – we're here to help.

Our partnerships team is available Monday – Friday, 8am – 4pm

Phone: 01872 309097

Email: partnerships@checkmyfile.com

We look forward to working with you!

<https://partners.checkmyfile.com>